

**Institut Neo** offers one-on-one language classes at your own pace, whenever and wherever you choose, and tailor-made to meet your objectives.

## ***Audience and Levels***

Our courses are adaptable to anyone who wishes to learn or improve their mastery of a language. They are suitable for people of all ages and levels and can focus on the oral and/or written components of the chosen language.

## ***Days and Times and Duration***

You choose the day(s), the time and the frequency of your classes. You can also decide how long you would like your classes to be. We take as a measurement reference 45-minute sessions/periods, but they can be longer than that (1h= 1.33 sessions, 90 min= 2 sessions, etc.)

## ***Location***

Your teacher will go to your home or work, anywhere within the Geneva canton. We do not have teaching rooms, but we are also open to having the classes in a café or in a quieter place of your choice in the town centre. Mobility fees are free within the town of Geneva; CHF 10 / lesson in other towns outside Geneva

## ***Objective***

Our classes are geared towards your own learning objective, be it learning/improving your mastery of a language for work, obtaining a certificate, as a hobby, etc. In every case, we believe learning the culture of the language is key.

## ***Learning Materials***

Your teacher will design your materials according to your objective, your learning pace, your abilities... They may choose to include exercises focused on communicative skills, on learning vocabulary, on mastering grammar and on discovering the culture. Yet, you can always choose to work with textbooks too.

## ***Languages***

English	German	Arabic	Spanish	French
Italian	Japanese	Korean	Chinese	Portuguese

## ***Enrolment***

Before beginning your classes, please fill out, sign and send our enrolment form via [email](#).

### **Changes to your schedule**

You can change the day, time and duration of your classes anytime, provided that you do so at least 24h prior to the time your class was meant to start. You can also change languages or teachers within the same package at no additional cost.

### **Expiration**

Your package expires 12 month after the subscription or renewal. At the student demand, the Institute could consider to extend its validity.

### **Trial Class**

At Institute Neo we don't offer trial classes, but you are entitled to cancelling your contract within the 24 hours that follow your first class, and you will only be charged for the enrolment fee. After this deadline, the entire amount of the package must be paid. No refund can be issued once the transaction has been completed.

### **Renewal**

If after using all your package sessions you wish to continue with your classes, your package will be automatically renewed under the same conditions and for the same price you paid before. Should you wish to modify or cancel your contract, please [contact us](#) before your package is renewed.

### **Payment**

Payment for your package is due within the 30 days that follow your first class. Should you wish to apply to pay in instalments, please [contact us](#) before you enrol. Should payment be delayed, all charges for reminders and formal notice will be payable by the student (or their legal tutor).

### **Groups**

You can also learn a language with friends or colleagues. Please, [contact us](#) to organise group classes.

Please refer to our *terms & conditions* for further information.

### **Summary**

You can choose:

- your learning objective
- the time and day of your classes
- the duration
- the frequency
- the location
- the number of sessions (10, 20 or 30)